Table 13

OCTC's New Procedures Are Effectively Reducing Case Processing Times

	CASE TYPE AGES BEFORE AND AFTER EXPEDITED PROCEDURES (in days)					
	INTAKE	STANDARD	INVESTIGATION	STANDARD*	CHARGING	STANDARD
Average age of random selection of 6,000 cases opened pre-2024	32	30	241	180	559	300
Average age of 6,000 cases opened after expedited procedures implemented in January 2024	20	30	81	180	84	300
Difference	-38%	—	-67%	—	-85%	—

CASE TYPE AGES BEFORE AND AFTER EXPEDITED PROCEDURES (in days)

CASE TYPE AGES BEFORE AND AFTER REORGANIZATION (in days)

	INTAKE	STANDARD	INVESTIGATION	STANDARD*	CHARGING	STANDARD
Average age of random selection of 9,000 cases opened pre-July 2023	32	30	246	180	581	300
Average age of 7,500 cases opened after reorganization implemented in July 2023	28	30	129	180	167	300
Difference	-11%	—	-48%	—	-71%	—

CASE TYPE AGES BEFORE AND AFTER DIVERSION (in days)

	INTAKE	STANDARD	INVESTIGATION	STANDARD*	CHARGING	STANDARD
Average age of random selection of 70 cases opened pre-October 2023	39	30	246	180	559	300
Average age of 115 cases opened after diversion implemented post-October 2023	40	30	124	180	74	300
Difference	1%	—	- 49 %	—	-87%	—

Source: OCTC Case Processing Data.

Note: We compared all cases opened after the State Bar implemented its new procedures to a random sample of an equal number of cases that were opened before it implemented the new procedures. Cases opened after multiple changes have been implemented may be cumulatively affected by new policies. Days have been rounded to nearest whole number.

* There is no official proposed standard for investigation cases at the aggregate level. OCTC uses an internal standard of 180 days, derived from the four proposed standards for investigation cases, to monitor and evaluate its day-to-day case processing benchmarks.